

UCPB Savings Bank is committed in offering and fostering programs that will help develop and nurture the bank's associates. Through dedication, the bank provides its associates with various Learning and Development programs and interventions. Transforming adaptability into opportunity, UCPB Savings Bank continually demonstrates tenacity and innovation by analyzing different learning platforms to fill in the competency gaps of its associates and offer direction for career development and growth.

In Year 2024, the HRD - Center for Learning provided the associates with more opportunities to develop and learn new knowledge, skills, and abilities amidst various challenges.

To foster the bank's KASAMA MO culture to the new associates, the hybrid set-up of New Employees Orientation Program is continuously provided, intended not only to welcome, and boost the confidence of the new hires, but also to help them gradually and smoothly integrate and improve themselves through learning series about the bank's basic information, its Vision, Mission and Core Values and the products and services offered to our customers.

Furthermore, via virtual learning sessions, the HRD - Center for Learning made further efforts to deliver more focused training programs aligned with the required competencies per employee such as Professional Development Program, Technical Trainings such as Signature Verification, BBD Learning Series, ARMD 101, Internal Audit 101, AML Trainings (AML/CTF, ARRG, and TFS), Employee Retention Strategies, BAC Consultative Meeting, Data Privacy, Counterfeit Detection, and others.

UCPB Savings Bank recognized that its leaders must attend training programs to maintain the bank's competitiveness in a constantly changing world in the banking industry. The succeeding leadership training programs were attended in 2024 such as Leadership for Supervisors and Managers, Corporate Governance, AFASA's Radical Impact on Financial Transactions (Anti-Financial Account Scamming Act, R.A. No. 12010), Virtual BSP Briefing for CTB on Cocree 2.0, 2024 Philippine Economic Outlook, Webinar on BSP Cir 1153: Regulatory Sandbox Framework, DOSRI and Related Party Transactions including Beneficial Ownership, and others.

The HR Center for Learning also took steps to provide pertinent information via Microlearning. This animated intervention brings a chunk of timely information right to the employees' workstations.